



PowerPoint Slides

Presenter's notes are for background information. The presenter reads the script while displaying the slide.

Slide 1

This presentation provides an overview of the Consumer Product Recall Effectiveness Program, which teaches children ages 8-12 years old how they can help protect themselves, their families, and their friends by identifying consumer product safety warnings and recalls.

Slide 2

The primary program objectives are to educate youth about consumer product safety recalls via interactive activities that build awareness and understanding through creative engagement and to empower youths to share their knowledge at home with family members and with others in their community.

Slide 3

It's often difficult to tell if a product is safe to use.

Slide 4

CPSC is a government agency created to protect the public from unreasonable risks of injury or death associated with the use of the thousands of types of consumer products under the agency's jurisdiction.

Slide 5

Consumers have the right to be protected against unsafe products. Getting the word out can save money and lives each year.

Slide 6

CPSC monitors and publishes product warnings and recalls due to safety issues or defects. To make a recall official, a company works directly with CPSC to jointly issue a voluntary *recall* when its product has been determined to be unsafe, hazardous, or defective.

Slide 7

Product hazards can be specific for an age group, or can be hazardous for everybody. Companies can issue a recall for defective products that pose a safety hazard.

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Product hazards can range from fire to electric shock to chemical poisonings, and even a risk of falling.

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Consumers should go through four steps if they believe they have a product that is questionable or that has been recalled.

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The first step is to stop using the product immediately, even if it presents a temporary inconvenience.

Slide 11

Ask an adult to help you find out if your product has been recalled, and why it has been recalled.

Slide 12

CPSC has a dedicated website at www.saferproducts.gov and hotline at 800-638-2772 specifically for product reporting.

Slide 13

Contacting the company is an important, proactive step that consumers need to make in order to be properly compensated.

Slide 14

Companies will offer consumers a replacement product, a repair for the product, or a refund for the purchase price.

Slide 15

CPSC needs help to get the word out about consumer product safety and recalls.